



EDMONTON CATHOLIC SCHOOLS

TRANSPORTATION SERVICES

January 13, 2023

Dear ECSD Families,

The Division works closely with The City of Edmonton to provide reliable transportation for students riding Edmonton Transit Services (ETS) daily. We want to inform you of an upcoming and exciting change at Edmonton Transit that will enhance services for all riders.

In collaboration with Edmonton Transit, the Division is entering into a pilot for Arc bus passes. Arc is the Edmonton region's new fare payment system. It includes an Arc card that riders tap when entering and exiting buses and the LRT. With Arc, money is stored in a secure online account, not on the card. Edmonton Transit supplies existing riders with their first Arc card at no cost from the student's school or business office (high schools). Students will no longer receive monthly paper passes.

Monthly reload fee payments are through the Parent PowerSchool Portal in the school fees section. Updating your Arc card takes up to one business day. Therefore, we strongly encourage payments before the end of each month to avoid service disruptions.

Please note that the Arc product you purchase through the Parent PowerSchool portal differs from other Arc products and will provide unlimited monthly transit access. Students can use the same Arc card to add funds through their myarc.ca account during the summer months.

The Arc pilot will begin in February at two schools, and if the pilot is successful, the remaining schools will transition to using the Arc cards soon after. The cards will be distributed from each school, and there is no cost for the first card. However, if you lose your Arc card, you must pay the \$6 fee for a new card.

Replacement Arc cards will be available at several online retail outlets and Arc vending machines located at select transit centers, LRT stations, and regional in-person service centers. The value in your Arc account can be transferred to a new card should your card be lost or stolen. Please note you must register your account to take advantage of this feature.

Once you receive your Arc card, you must create an account and register the card here: [Create Account](#). If you have questions regarding how Arc works, please contact the customer call centre at 1-888-302-0001 or visit [My Arc](#) for additional information.

Regards,

Transportation Services
Edmonton Catholic Schools